

Partnering to Make Connections

FREQUENTLY ASKED QUESTIONS

- Q: When does The Hastings LOOP run?
- A: The LOOP Hastings Circulator bus runs every Tuesday from 9am–2pm.
- Q: Will The Hastings LOOP pick me up at the front door?
- A: Yes. The bus will pull right up to the front door of each designated stop.
- Q: Will The Hastings LOOP driver assist me in and out of the bus?
- A: Yes. When the driver pulls up, please wave at the driver so they know to assist you. Please note that our drivers provide light assistance. If you require heavy lifting in and out of our bus, riders can bring along an assistant for free.
- Q: Do I need to reserve a ride on this service?
- A: No. Simply coordinate your trip by reading our route schedule on the inside of this brochure. The arrival time is listed on each stop. The driver will wait at each stop for 1 minute.
- Q: How much does it cost?
- A: \$5.00 all you can ride per day. The driver will stamp your hand. Please bring exact change. The driver cannot provide change.

- Q: Can I use The Hastings LOOP if I use a wheelchair, scooter, walker or cane?
- A: Yes. Our bus is wheelchair lift-equipped. Anyone can request the use of the lift.
- Q: Are pets allowed?
- A: No, but service animals are welcome.
- Q: If I get on the bus toward the end of the day am I guaranteed a ride home?
- A: The last two scheduled stop times are at housing locations for this route. Please plan accordingly.
- Q: Who can ride The Hastings LOOP?
- A: Anyone can ride. Bring along a neighbor, a friend or even your family.
- Q: What if I left something on the bus or I simply need to contact the office?
- A: DARTS operates the bus service. Please feel free to contact our DARTS Transportation Office at any time at 651-234-2290.

For questions about The Hastings LOOP bus route or schedule or to inquire about becoming a sponsor of this service, please call DARTS at 651-234-2279. You can also visit the DARTS website at www.dartsconnects.org